

**Date:** July 17, 2024

**To,**

**B S E Limited**

Phiroze Jeejeebhoy Towers  
Dalal Street,  
Mumbai — 400 001

**National Stock Exchange of India Ltd**

Exchange Plaza, C/1, Block G,  
Bandra-Kurla Complex, Bandra (East),  
Mumbai — 400 051

Security Code- 540565

Symbol- INDIGRID

**Subject: Statement of Investor Complaints of India Grid Trust for Q1 FY 2024-25**

**Ref:** Regulation 23 of the SEBI (Infrastructure Investment Trusts) Regulations, 2014 read with Circulars issued thereunder.

Dear Sir/ Madam,

Pursuant to Regulation 23 of the SEBI (Infrastructure Investment Trusts) Regulations, 2014 read with SEBI Master Circular No. SEBI/HO/DDHS-PoD-2/P/CIR/2024/44 dated May 15, 2024, please find attached the "Statement of Investor Complaints" of India Grid Trust for the quarter ended on June 30, 2024, issued by KFin Technologies Limited, Registrar & Transfer Agent of India Grid Trust.

You are requested to kindly take the same on record.

Thanking you,

**For and on behalf of the IndiGrid Investment Managers Limited**

(Representing India Grid Trust as its Investment Manager)

**Urmil Shah**

Company Secretary & Compliance Officer  
ACS-23423

**CC to-**

**Axis Trustee Services Limited**

The Ruby, 2<sup>nd</sup> Floor, SW,  
29, Senapati Bapat Marg,  
Dadar West, Mumbai- 400 028  
Maharashtra, India.

**IndiGrid Investment Managers Limited**

**Registered & Corporate Office:** Unit No. 101, First Floor, Windsor, Village KoleKalyan, off CST Road, Vidyanagari Marg, Kalina, Santacruz (East), Mumbai – 400 098, Maharashtra, India **CIN:** U28113MH2010PLC308857

**Ph:** +91 72084 93885 | **Email:** [complianceofficer@indigrid.com](mailto:complianceofficer@indigrid.com) | [www.indigrid.co.in](http://www.indigrid.co.in)

<b>INDIA GRID TRUST</b>
<b>INVESTOR GRIEVANCE REPORT FOR THE PERIOD 01.04.2024 TO 30.06.2024</b>

**For Q1 FY 2024-25**

	All complaints including SCORES complaints	SCORES complaints
Number of investor complaints pending at the beginning of the Quarter.	0	0
Number of investor complaints received during the Quarter.	290	0
Number of investor complaints disposed of during the Quarter.	290	0
Number of investor complaints pending at the end of the Quarter.	0	0
Average time taken for redressal of complaints for the Quarter	2 Working Day	NA

**Complaints pending during Q1 FY 2024-25**

	Less than 1 month	1-3 months	3-6 months	6-9 months	9-12 months	Greater than 12 months	Total
All complaints	0	0	0	0	0	0	0
SCORES complaints	0	0	0	0	0	0	0

**Complaints resolved during Q1 FY 2024-25**

	Less than 1 month	1-3 months	3-6 months	6-9 months	9-12 months	Greater than 12 months	Total
All complaints	290	0	0	0	0	0	290
SCORES complaints	0	0	0	0	0	0	0

Note: The complaints include the general queries/clarifications received from the investors.

Yours Sincerely,  
 KFin Technologies Limited  
 (Registrar & Transfer Agent for – India Grid Trust)



Eswar Charan S | Manager - Operations

**KFin Technologies Limited** 

(Formerly known as KFin Technologies Private Limited)

**Registered & Corporate Office:**

Selenium, Tower B, Plot No- 31 & 32, Financial District, Nanakramguda,  
 Serilingampally Hyderabad Rangareddi, Telangana – 500032, India

CIN : U72400TG2017PLC117649