

UNCLAIMED AMOUNT POLICY

INDIA GRID TRUST

A. Preamble: The Unclaimed Amount Policy ("Policy") aims to provide a comprehensive policy specifying the process to be followed by Unitholders and Debenture holders for claiming their unclaimed or unpaid amounts and processing of same by IndiGrid Investment Managers Limited, Investment Manager of India Grid Trust. It stipulates the format in which claim shall be submitted by a Unitholder & Debenture holder, the procedure and documentation for making claim, the documents required to be submitted in support of the claim, manner and timeline of submission, conditions for rejection of claim, option of re-filing of a claim and the process to be followed for verification of claims. Accordingly, IndiGrid Investment Managers Limited, the Investment Manager to India Grid Trust appointed pursuant to the Investment Management Agreement as amended and restated from time to time, has formulated this Policy.

B. Definitions:

- 1. "Applicable Law" means any existing or new enactments, circulars, laws, rules, regulations issued by the Government of India/State Governments or laws enacted by any overseas country which has an impact on the Trust's business and also rules, regulations or standards which are issued by any statutory bodies in India and governing India Grid Trust.
- 2. "Authorised Person" means any person duly authorised by the Board.
- **3.** "Board" means the Board of Directors of the Investment Manager of Trust or any of the Committees constituted by it.
- **4.** "Investment Manager" means IndiGrid Investment Managers Limited.
- **5.** "**InvIT Regulations**" means the Securities and Exchange Board of India (Infrastructure Investment Trust) Regulations, 2014 as amended from time to time including any circular, notifications issued thereunder.
- **6. "Nodal Officer"** means the Compliance Officer of the Trust.
- 7. "Trust" means India Grid Trust.
- C. Purpose of the Policy: Securities and Exchange Board of India vide its circular bearing reference number SEBI/HO/DDHS/DDHS-RAC-1/P/CIR/2023/178 and SEBI/HO/DDHS/DDHS-RAC1/P/CIR/ 2023/176 dated November 08, 2023, has mandated the Investment Manager of Infrastructure Investment Trusts ("InvITs") to formulate a policy for filing of claims by the Unitholders and Debenture holders and the process to be followed for verification of claims.

D. Transfer of Unpaid/Unclaimed Amounts

(a) Where the Investment Manager has made distribution, but the payment to any unitholders has remained unpaid or unclaimed, up to fifteen days from the date of declaration, the Investment



Manager shall, within seven working days from the date of expiry of such period of fifteen days, transfer such unclaimed or unpaid amounts to an 'Unpaid or Unclaimed Distribution Account'. The details of such amount transferred to Unpaid or Unclaimed Distribution Account shall be uploaded by the Investment Manager on the website of the Trust.

- (b) Where the Investment Manager has paid the interest/ repayment amount to the Debenture holders but the amount has not been claimed within thirty days from the due date of interest/ redemption payment, the Investment Manager shall within seven days from the date of expiry of the said period of thirty days transfer such unclaimed or unpaid amounts to an 'Unpaid or Unclaimed Interest Account. The details of such amount transferred to Unpaid or Unclaimed Interest Account shall be uploaded by the Investment Manager on the website of the Trust.
- (c) Any amount transferred to the Unpaid or Unclaimed Distribution Account/ Unpaid or Unclaimed Interest Account as mentioned in points (a) or (b) above, which remains unpaid or unclaimed for a period of seven years from the due date of such transfer, shall be transferred by the Investment Manager, along with interest accrued, if any, thereon, to the Investor Protection and Education Fund ("IPEF") within a period of thirty days from the date of expiry of seven years. The details of such amount transferred to IPEF shall be uploaded by the Investment Manager on the website of the Trust. The Investment Manager shall, after processing application received from the Unitholder or Debenture holder for unclaimed or unpaid amount, and satisfying itself of the correctness of information submitted shall make an application to IPEF for refund of such amount. Once the Trust receives the amount from IPEF, it shall transfer the same to the Unitholder or Debenture holder within 30 days of the receipt of amount.
- (d) Unitholders or Debenture holders entitled to any unclaimed/unpaid amount transferred to Unpaid Distribution Account/IPEF Account, can claim the same by making application to Investment Manager in the manner as mentioned in this Policy.
- **E. Process for Filing of Claims:** The Unitholders and Debenture holders shall follow the below mentioned process for filing of claims -
 - 1. Submit the application in the format provided as **Annexure A1, A2, B1 or B2 as applicable.**
 - 2. The claim shall be submitted either by the Unitholders/Debenture holders themselves or by their legal heir/ nominee.
 - 3. Self-attested proof of identity, proof of address and proof of holding shall be submitted along with the application.
 - 4. The Unitholders or Debenture holders may submit their claims by sending an email to following email IDs:

Unitholders – support.indiagrid@kfintech.com,

Debenture Holders – <u>publicncd@indigrid.com</u>; <u>einward.ris@kfintech.com</u>

- 5. If any clarification is sought by the Trust or the Registrar and Transfer Agent on behalf of the Trust, the same shall be submitted by the investors within 30 days from the date of receipt of such communication, failing which the claim may be rejected. However, rejection of claim does not debar a Unitholder or Debenture holder from filing a fresh claim.
- 6. The claim may be rejected by the Trust if there are any discrepancies in the application or the documents are insufficient, and the Unitholders or Debenture holders may re-file their claims on or after the date of intimation of discrepancies/ insufficiency.



- 7. The claim shall be processed by the Investment Manager within 30 days of the date of application subject to receipt of all documents and information as per the requirement. In case of discrepancies, the claim shall be processed within 30 days from the date of submission of revised documents to the satisfaction of the Investment Manager.
- 8. The Unitholders or Debenture holders may raise queries/grievances relating to their claim or check status of their claim by sending an email to following email IDs:

Unitholders

Email Id: <u>support.indiagrid@kfintech.com</u>, <u>complianceofficer@indigrid.com</u> or

investor.relations@indigrid.com

Phone No.: 022 6924 1311

Debenture Holders

Email Id: publicncd@indigrid.com; einward.ris@kfintech.com

Phone No.: 022 6924 1311

- **F. Processing of Claim by the Trust:** The Investment Manager shall follow the below mentioned steps for verification of claims before processing the same:
 - 1. Upon receipt of a claim application, the Trust or RTA shall check if all the documents submitted by the Unitholder or Debenture holder are in order.
 - 2. The claim shall be re-verified by the Trust or RTA from the details published on the website of the
 - 3. If any clarification is required, the same shall be intimated to the Unitholder(s) or Debenture holder(s) by sending an email.
 - 4. The Trust or RTA may reject an application if there are any discrepancies in the application or the documents are insufficient.
 - 5. If all the documents are in order, the Investment Manager shall remit the payment to the Unitholder or Debenture holder using electronic modes for funds transfer within 30 days from the date of submission or receipt of complete information.
- **G. Display of Information w.r.t. Claims on Website:** The Investment Manager shall:
 - 1. within a period of thirty days of transferring the unclaimed or unpaid amount to the Unpaid Distribution/Interest Account, upload the below mentioned details on the website of Trust:

Unitholders

Amount lying	Category (Interest/	No. of	Date when	Date when unclaimed	Date when
unclaimed	Dividend/ Repayment	Unitholders	amount became	amount was	amount is to be
(including	of Capital/ Any other)		due (dd/mm/yyyy)	transferred to Unpaid	transferred to IPEF
penal				Distribution Account	(dd/mm/yyyy)
interest, if				(dd/mm/yyyy)	
any) (in INR)					
Total					

Name and designation of the Nodal Officer:

Email ID and phone no.:



Debenture Holders

ISIN	Amount lying	Category	No. of	Date when	Date when	Date when
	unclaimed	(Interest/Redemption	Investors	amount	unclaimed	amount is to
	(including	amount)		became due	amount was	be transferred
	penal			(dd/mm/yyyy)	transferred to	to IPEF
	interest, if				Escrow Account	(dd/mm/yyyy)
	any) (in INR)				(dd/mm/yyyy)	
Total						

Name and designation of the Nodal Officer:

Email ID and phone no.:

- 2. provide a search facility on the website of the Trust for Unitholders and Debenture Holders to verify if there is any unclaimed or unpaid amount due to them and lying in the Unpaid Distribution/Interest Account of the Trust.
- 3. display the cumulative details of the number of claims received, processed, pending, etc. on the website of the Trust.
- 4. within a period of thirty days of transferring the unclaimed or unpaid amounts to the IPEF, upload the details on the website of the Trust, as given below:

Unitholders

Name of InvIT	Amount lying	Category	No. of Unitholders	Date when amount	Date when
	unclaimed in Unpaid	(Interest/		became due for	unclaimed
	Distribution Account	Dividend/		transfer to IPEF	amount was
	as at end of seven	Repayment		(dd/mm/yyyy)	transferred to IPEF
	years (in INR)	of Capital/			(dd/mm/yyyy)
		Any other)			
Total					

Name and designation of the Nodal Officer:

Email ID and phone no.:

Debenture Holders

ISIN	Amount lying	Category	No. of	Date when	Date when	Amount
	unclaimed in	(Interest/	investors	amount became	unclaimed amount	transferred to
	Escrow Account as	Redemption		due for transfer to	was transferred to	IPEF (in INR)
	at end of seven	amount)		IPEF	IPEF (dd/mm/yyyy)	
	years (in INR)			(dd/mm/yyyy)		
Total						

Name and designation of the Nodal Officer:

Email ID and phone no.:

H. Maintenance of Records: The Trust shall preserve information pertaining to the unclaimed or unpaid amounts of the Unitholders and Debenture Holders including relevant documentation. The Trust shall furnish necessary information, as and when called for by SEBI.



I. Notwithstanding the above, this Policy will stand amended to the extent of any change in applicable law, including any amendment to the InvIT Regulations or circulars issued thereunder, without any action from the Investment Manager or approval of the Unitholders of the Trust.

Adopted by the Board on behalf of the Trust on January 25, 2024.



ANNEXURE - A1

(For Unitholders)

Format of Application for Claiming Unclaimed Distribution Amount

To,

The Nodal Officer

India Grid Trust Unit No. 101, First Floor, Windsor, Village KoleKalyan, off CST Road, Vidyanagari Marg, Kalina, Santacruz (East), Mumbai – 400 098, Maharashtra, India

Subject: Request for Payment of Unclaimed Distribution

Dear Sir,

I hereby confirm that I have not received the distribution for the [•] quarter(s) of financial year(s) [•]. I have also verified the same from the Unpaid Distribution amount details published on the website of the Trust. I am providing the below mentioned information and enclosing the scanned copies of the documents required to enable you to do the needful:

1.	Name of the Unitholder	
2.	DP ID	
3.	Client ID	
4.	Unclaimed Amount	
5.	PAN	
6.	Mobile Number	
7.	Email ID	
8.	Copy of the cancelled cheque Details of the	
	leaf of the bank account with Unitholder	
	Name, Account number and IFSC code where	
	the unpaid dividend distribution amount shall	
	be credited through electronic mode.	

Signature of the Unitholder

- 1. Original CML duly stamped by the Depository Participant
- 2. Cancelled Cheque
- 3. Self-Attested copy of PAN
- 4. Self-attested proof of address



ANNEXURE - A2

(For Unitholders)

Format of Application for Claiming Unclaimed Distribution Amount by Legal Heir or Nominees

To,

The Nodal Officer

India Grid Trust Unit No. 101, First Floor, Windsor, Village KoleKalyan, off CST Road, Vidyanagari Marg, Kalina, Santacruz (East), Mumbai – 400 098, Maharashtra, India

Subject: Request for Payment of Unclaimed Distribution

Dear Sir,

I hereby confirm that I, (Name), the Claimant am the legal heir/nominee of (Name of Investor & DP ID, Client ID), the Unitholder. I further confirm that we have not received the distribution for the [•] quarter(s) of financial year(s) [•]. I have also verified the same from the Unpaid Distribution amount details published on the website of the Trust. I am providing the below mentioned information and enclosing the scanned copies of the documents required to enable you to do the needful:

1.	Name of the Unitholder	
2.	DP ID & Client ID of the Unitholder	
3.	Name of the Claimant	
4.	DP ID & Client ID of the Claimant	
5.	Unclaimed Amount	
6.	PAN number (Claimant & Unitholder)	
7.	Mobile Number of the Claimant	
8.	Email ID of the Claimant	
9.	Details of the bank account with Claimant Name,	
	Account number and IFSC code where the	
	unpaid distribution amount shall be credited	
	through electronic mode.	

Signature of the Claimant

- 1. Death Certificate of the Unitholder
- 2. Original CML duly stamped by the Depository Participant of deceased Unitholder and the Claimant
- 3. PAN Card copy of Claimant and the deceased Unitholder
- 4. Proof of Address of Claimant and the deceased Unitholder
- 5. Transaction Statement of one of the demat account (either source or destination demat account)



ANNEXURE - B1

(For Debenture Holders)

Format of Application for Claiming Unclaimed Interest/Repayment Amount

To,

The Nodal Officer

India Grid Trust Unit No. 101, First Floor, Windsor, Village KoleKalyan, off CST Road, Vidyanagari Marg, Kalina, Santacruz (East), Mumbai – 400 098, Maharashtra, India

Subject: Request for Payment of Unclaimed Interest/Repayment Amount

Dear Sir,

I hereby confirm that I have not received the Interest/Repayment Amount for the [•] quarter(s)/period of financial year(s) [•]. I have also verified the same from the Unpaid Interest/Repayment amount details published on the website of the Trust. I am providing the below mentioned information and enclosing the scanned copies of the documents required to enable you to do the needful:

1.	Name of the Debenture Holder	
2.	DP ID	
3.	Client ID	
4.	Unclaimed Amount	
5.	PAN	
6.	Mobile Number	
7.	Email ID	
8.	Details of the bank account with Debenture	
	Holder Name, Account number and IFSC code	
	where the unpaid interest/repayment amount	
	shall be credited through electronic mode.	

Signature of the Debenture Holder

- 1. Original CML duly stamped by the Depository Participant
- 2. Cancelled Cheque
- 3. Self-Attested copy of PAN
- 4. Self-attested proof of address



ANNEXURE - B2

(For Debenture Holders)

Format of Application for Claiming Unclaimed Interest/Repayment Amount by Legal Heir or Nominees

To.

The Nodal Officer

India Grid Trust Unit No. 101, First Floor, Windsor, Village KoleKalyan, off CST Road, Vidyanagari Marg, Kalina, Santacruz (East), Mumbai – 400 098, Maharashtra, India

Subject: Request for Payment of Unclaimed Interest/Repayment Amount

Dear Sir,

I hereby confirm that I, (Name), the Claimant am the legal heir/nominee of (Name of Investor & DP ID, Client ID), the Debenture Holder. I further confirm that we have not received the interest/repayment amount for the [•] quarter(s)/period of financial year(s) [•]. I have also verified the same from the Unpaid Interest/Repayment amount details published on the website of the Trust. I am providing the below mentioned information and enclosing the scanned copies of the documents required to enable you to do the needful:

10.	Name of the Debenture Holder	
11.	DP ID & Client ID of the Debenture Holder	
12.	Name of the Claimant	
13.	DP ID & Client ID of the Claimant	
14.	Unclaimed Amount	
15.	PAN number (Claimant & Debenture Holder)	
16.	Mobile Number of the Claimant	
17.	Email ID of the Claimant	
18.	Details of the bank account with Claimant Name,	
	Account number and IFSC code where the	
	unpaid distribution amount shall be credited	
	through electronic mode.	

Signature of the Claimant

- 1. Death Certificate of the Debenture Holder
- 2. Original CML duly stamped by the Depository Participant of deceased Debenture Holder and the Claimant
- 3. PAN Card copy of Claimant and the deceased Debenture Holder
- 4. Proof of Address of Claimant and the deceased Debenture Holder
- 5. Transaction Statement of one of the demat account (either source or destination demat account)